



# Mountjoy Children's Complaints Procedures

If you need to complain about how you are treated

in school, or your lessons we will listen to you.

You can: Talk to staff in your class

If you are still unhappy: Talk to Gill, Tracey or Richard

If you are still unhappy: Talk to a Governor

After that meet and check that you are happy your

complaint was dealt with.



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In accordance with Article 12 of the Convention of the Rights of the Child